

## AREA 2 COMMITTEE - 27<sup>th</sup> February 2013

Title of paper:	<b>WARD PERFORMANCE REPORTS - Q4</b>	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: <b>Bestwood &amp; Basford</b>
Contact Officer(s) and contact details:	Heidi May -North Locality Manager Gursharan Singh Nijran – NDO, Basford Dale Griffin – NDO, Bestwood	
<b>Other officers who have provided input:</b>	Dave Halstead Head of City Services <a href="mailto:Dave.Halstead@nottinghamcity.gov.uk">Dave.Halstead@nottinghamcity.gov.uk</a> Christine Oliver Senior implementation Manager Crime and Drugs Partnership <a href="mailto:Christine.oliver@nottinghamcity.gov.uk">Christine.oliver@nottinghamcity.gov.uk</a>	
<b>Relevant Council Plan theme(s):</b>		
<b>World Class Nottingham</b>		X
<b>Work in Nottingham</b>		X
<b>Safer Nottingham</b>		X
<b>Neighbourhood Nottingham</b>		X
<b>Family Nottingham</b>		X
<b>Healthy Nottingham</b>		X
<b>Leading Nottingham</b>		
<b>Summary of issues (including benefits to customers/service users):</b>		
<p>The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> <li>• Ward priorities</li> <li>• Community engagement</li> <li>• Finance</li> <li>• Safer theme - Crime and anti social behaviour (ASB)</li> <li>• Neighbourhood theme – Cleansing and Environmental issues</li> <li>• Working theme - Unemployment rates</li> <li>• Housing</li> <li>• Community Protection</li> <li>• Fire</li> <li>• Health Theme – local health priorities</li> </ul> <p><b>The following brief summary by the respective Ward NDO highlights the key issues:</b></p> <p><b>Ward: Basford            NDO: Gursharan Singh Nijran</b></p> <p><b>What are the key successes?</b></p> <p>We have had major successes in reducing anti-social behaviour in the Heathfield and Catchems corner area of Basford. ASB is down almost 40% on the year to December 2012 and the overall crime figure being down 15% over the same period. Estate cleanliness and satisfaction rates amongst local citizens are high – the index score slightly below the neighbourhood target. Basford Community Centre continues to offer a number of services including regular youth</p>		

club nights. The Association running the centre is now ready to sign a Service Level Agreement with the Council. The Highbury Community Based Fitness Gym has become a central point for a large number of young people from Highbury diverting them from the streets and encouraging healthier lifestyles.

### **What are the emerging issues?**

Dog fouling remains a challenge and education will play an important role in ensuring our younger generation are much more responsible. Heathfield School are working on projects to challenge norms of dog fouling and littering. Health inequalities also remain a big challenge and more events around this theme will be pursued throughout the summer.

### **What events / engagement have happened and what is planned?**

A number of Summer events, clean ups consultation events have taken place since the summer. The ward forums continue to provide opportunities for dialogue and discussion. A budget consultation event is planned for the 6<sup>th</sup> February and a Day of Action on health issues is being planned for late spring.

### **What is the NAT focussing its work on?**

NAT continues to tackle the much improved anti-social behaviour around the priority neighbourhood area, and dog fouling with regular covert operations.

**Ward: Bestwood            NDO: Dale Griffin**

### **What are the key successes?**

The new Bestwood Ward NAT officially launched on 17<sup>th</sup> January 2013 adopting the new terms of reference. A very productive first meeting was held where partners reviewed the ward priorities and developed a number of key actions (see appendix). Partners are very committed to developing value-added partnership initiatives to address local neighbourhood issues.

In addition to this recent developmental work, there have been a number of successes over the last few months. Crime and anti-social behaviour rates continue to remain low, with a particular highlight being the installation of CCTV in the Lytham / Jacklin Gardens area. This was installed in August 2012 after extensive consultation and financial support by the Bestwood Councillors and Nottingham City Homes. Crime and ASB data for the period 01/08/2011 to 31/12/2011 to the period 01/08/2012 to 31/12/2012 was analysed and showed that Crime reduced by 47% and ASB reduced by 54%.

All crime in Bestwood in the previous 12 months compared to the 2010/11 baseline shows Crime to be down by 25.5%. Levels of ASB for the last 12 months in comparison to the previous year show that ASB has reduced by 32.47%.

Cleanliness continues to improve compared to the previous year, however remains slightly under target with a Cleanliness Index Score of 81 compared to the target of 86. Fly tipping incidents continue to reduce with 21 occurrences showing a decrease of 41 incidents compared to the previous year. Top Valley, Bestwood and Bestwood Park have all achieved 3 star ratings from the Tenant Service Inspectors.

The NAT will be focussing its efforts in two priority areas over the coming months looking to address environmental issues in Lytham Gardens and Leen Valley areas.

### **What are the emerging issues?**

Unemployment remains to be a priority with Bestwood being ranked 3<sup>rd</sup> out of 20 wards for the highest rates of Job Seekers Allowance claimants. The NAT will focus upon promoting citywide initiatives within the ward as well as developing local activities such as the Big Wood School Career days.

### **What events / engagement have happened and what is planned?**

The Bestwood Change Maker volunteers have been meeting monthly. They have been planning their next health project which was to take forward the recommendations from the consultation they completed with local people earlier in the year regarding barriers to physical activity. This work has helped inform the Ward Priorities (see appendix). They planned and designed a Christmas health event at Southglade Leisure Centre on the 21<sup>st</sup> December to raise awareness of local free/ low cost physical activities in a fun and interactive way. The event was successful with around 50 people attending.

The next Bestwood Community Matters event is planned for 13 March 2013. This is a forum for local community / voluntary groups and volunteers working within the Bestwood Area. The focus of the meeting will be looking at how we can support our residents in these challenging times.

A Big Wood School day of action is planned for 25<sup>th</sup> April where 150 pupils from year 7 will participate in a number of community activities throughout the day in the Bestwood Ward. The aim of the day is to encourage pupils to take pride and ownership of their local community. Activities will include 6 Ward Walks, environmental activities on Churchfields Plantation, intergenerational work at Crossfields Sheltered Housing Complex and Cherry Trees Residential Home and a year 9 careers day.

### **What is the NAT focussing its work on?**

The NAT is in its developmental stage and working upon reviewing the Ward priorities and developing local activities to address these. (see appendix).

### **Recommendation(s):**

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| 1 | Area Committee note and comment on the Ward Performance Reports for quarter 2 2012/13. |
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## **1 BACKGROUND**

- 1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.

- 1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 1.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

## **2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)**

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

## **3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS**

- 3.1 None

## **4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)**

- 4.1 None

## **5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)**

- 5.1 None

## **6 EQUALITY IMPACT ASSESSMENT**

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

## **7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION**

- 7.1 Neighbourhood Working Framework 2012 CLT report

## **8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT**

- 8.1 None

## APPENDIX 1